



## CRUISING**PŮWER**<sup>™</sup>

# **Best Price Guarantee**

Wondering if your clients have the best rate or promotion for their upcoming cruise? Use our Best Price Guarantee tool to quickly check whether a better rate or promotion is available within 48 hours from the time the booking is made.

The Best Price Guarantee tool will automatically compare the current rate on the booking to the prevailing rate for the sailing. If the prevailing rate is lower than the current rate, the tool will automatically add the difference in the form of a non-refundable onboard credit to the booking. An updated booking confirmation will also be sent.

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#### **Accessing the Best Price Guarantee Tool**

On the CruisingPower homepage, click the "Booking Tools" drop down. Select "Best Price Guarantee."

Purchase Onboard Credits			Contact Us Al	ert Inbox Manage Profile 🗸 Logout
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Planning Tools 🗸	Booking Tools 🗸	Sales & Marketing 🗸	Training & Benefits 🗸	Brand Programs & News 🗸
	Espresso®			
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	Purchase Onboard Credits			
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### **Step 1: Enter Information**

Enter the Booking Number. Click the "Begin Request" button.

BEST PRICE GUARANTEE			
STEP 1: ENTER INFORMATION $\longrightarrow$ STEP 2: REVIEW & SUBMIT $\longrightarrow$ STEP 3: CONFIRMATION			
LET'S GET STARTED			
Booking ID (Individual or Group)         460764    Begin Request →			
Privacy Policy Legal Information ©2022 Celebrity Cruises ©2022 Royal Caribbean International. All Rights Reserved.			





#### Step 2: Review & Submit

The current rate of the booking and the prevailing rate are shown. If the booking <u>is</u> confirmed at the best rate, the system will advise, and no additional steps are needed.

BEST PRICE GUARANTEE				
	STEP 1: ENTER INFORMATION	$\longrightarrow$ <b>STEP 2: REVIEW &amp; SUB</b>	MIT	
	Before you submit your request, p	<b>REVIEW AND SUBMI</b> blease make sure you review all the inf	<b>T</b> formation below and verify that	
	everything is correct. Once you've	Prevailing Rate	Congratulations!	
	<b>1,791.00</b> USD	- <b>1,791.00</b> USD	Best Rate!	
e	<ul> <li>Current rate is based on total cr applicable discounts. Excludes g</li> <li>Prevailing rate is based on curr sail date, stateroom category a Caribbean publicly advertised conditions of any promotions a</li> </ul>	ruise fare your client is paying, including non-com government fees and taxes. rent total cruise fare including non-commissional ind number of guests. Excludes government fees fares available to the general public. Additional r ind pricing programs.	umissionable cruise fare (NCCF) and ble cruise fare (NCCF) for the same ship, and taxes. Lower rates must be the Royal estrictions apply, including the terms and	
		🔄 Booking Informati	on	





If the booking <u>is not</u> confirmed at the best rate, the system will advise the onboard credit (OBC) amount the booking is entitled to.

	B	EST PRICE GUARA	
ST	EP 1: ENTER INFORMATION	→ STEP 2: REVIEW & SU	IBMIT
		<b>REVIEW AND SUBN</b>	ИТ
	Before you submit your request, ple everything is correct. Once you've c	ease make sure you review all the completed your review, click the S	information below and verify that SUBMIT button at the bottom of the page.
	Current Rate	Prevailing Rate	⊘ Congratulations!
	<b>1,791.</b> <sup>00</sup> USD	- <b>1,521.00</b> USD (	Your clients are entitled to a Non-Refundable Onboard Credit \$270. <sup>00†</sup> USD OBC
	<ul> <li>Current rate is based on total crui: applicable discounts. Excludes gov</li> <li>Prevailing rate is based on curren sail date, stateroom category and Caribbean publicly advertised far conditions of any promotions and</li> <li>The opheard credit is non-softwork</li> </ul>	se fare your client is paying, including non- rernment fees and taxes. It total cruise fare including non-commissi I number of guests. Excludes government f res available to the general public. Addition I pricing programs.	commissionable cruise fare (NCCF) and onable cruise fare (NCCF) for the same ship, ees and taxes. Lower rates must be the Royal hal restrictions apply, including the terms and
	<ul> <li>I ne onboard credit is non-refund: of 10pm on the last night of the cr</li> </ul>	able, non-transferable and has no cash valu uise will be forfeited.	ie. Any unused portion of the onboard credit as





Click the "Submit Request" button to continue.

Sail Date 27 AUG 2022		
Category OCEAN VIEW BALCONY		
Agency Name:	gency Information	
CMO MONITOR PROFILE	CMOTest MIAUSA	-
Agency Phone Number:	Agent Email Address:	
9173091028	USATEST@RCCL.COM	
 Submit Requ	est → Cancel Request	a de la de l
Privacy. ©2022 Celebrity Cruises ©202	Policy Legal Information 22 Royal Caribbean International. All Rights Reserved.	and the second





#### Scroll down through the Terms & Conditions and click the "I Agree" button.

#### qualify.

<u>Note:</u> Because it is past the final payment due date, the booking is not eligible for any price adjustments, refunds, or exchanges on any promotional offers.

To qualify, this request must be submitted within 48 hours of booking. The Cruise Line's determination as to eligibility shall be final and binding with respect to all matters related to the Best Price Guarantee.

The Best Price Guarantee applies to cruise fare only and will not apply to any taxes/fees, or any fuel or occupancy supplements. "Eligible Lower Rate" means a lower rate advertised by that Cruise Line at the time of this request, as available to the general public in the market where the guest resides for the same ship, sail date, stateroom category and number of guests.

An F.I.T. (individual) cruise is "booked" when the reservation is confirmed, guest names have been added and the initial deposit required by the Cruise Line has been received by the Cruise Line. For group bookings, a cruise is considered "booked" as specified by the Cruise Line's policies, as the same may change from time to time. At a minimum, guest names must have been added and the initial deposits required by Cruise Line shall have been received by Cruise Line. An onboard "Cruise Later" booking is not considered "booked" until guest names have been added, the initial deposit required by the Cruise Line, and the booking has been converted to a specific ship and sail date. Best Price Guarantee is not available to guests booked on chartered sailings or in contracted groups. Best Price Guarantee onboard credits are non-refundable, non-transferable and have no cash value. Any unused portion of the onboard credit will be forfeited at 10:00pm on the last night of the cruise. The Best Price Guarantee is subject to change and may be discontinued at any time without notice.

**Travel Advisor Note:** Best Price Guarantee onboard credits are non-commissionable, and the value of such onboard credits may be excluded from any other incentive program(s) available to travel advisors.

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Continue to process the non-refundable Onboard Credit (OBC).

CANCEL →

I've changed my mind and would like to cancel the non-refundable Onboard Credit (OBC) request.





#### **Step 3: Confirmation**

Confirmation that the OBC has been applied to the booking will display and no additional action is required.

The travel partner who completed the transaction will receive an email confirmation.

Note: You can click the "submit another booking" button, to be taken to step 1 to complete

the process again.



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